

ISUIKWUATO LOCAL GOVERNMENT AREA

Data Protection and Privacy Policy

OFFICIAL POLICY DOCUMENT

2026

isuikwuatolga.ab.gov.ng

Policy Statement

Isuikwuato Local Government Area is committed to protecting privacy and ensuring that personal information collected through its programmes, services, and digital platforms is processed lawfully, securely, and responsibly.

Background

As the Local Government expands digital services, increasing amounts of personal information are collected to facilitate efficient service delivery. This includes applications for Certificates of Local Government of Origin, Street Naming Applications, Registration of Organizations and Associations, newsletter subscriptions, public enquiries, and other administrative services.

Policy Objectives

- Protect the privacy and personal information of residents and stakeholders.
- Promote responsible collection and processing of personal data.
- Strengthen public confidence in digital services.
- Prevent unauthorized access, misuse, alteration, or disclosure of personal information.
- Promote transparency in the handling of personal data.
- Ensure compliance with applicable data protection laws and regulations.

Guiding Principles

Lawfulness — Personal information shall be collected and processed only for legitimate governmental purposes.

Transparency — Individuals shall be informed why their information is collected and how it will be used.

Data Minimization — Only information necessary for delivering a specific service shall be collected.

Accuracy — Reasonable efforts shall ensure personal information is accurate and up to date.

Security — Appropriate technical and administrative measures shall protect personal information.

Confidentiality — Personal information shall be accessed only by authorized personnel performing official duties.

Current Initiatives

- Developing a secure Digital Service Delivery Platform in partnership with ICK Optimum Services.
- Implementing secure digital processing for Certificates of Local Government of Origin.
- Digitizing Street Naming Applications and Registration of Organizations and Associations.
- Strengthening website security and online service protection.

- Promoting secure electronic records management and responsible data handling.

Information We Collect

- Names and contact details.
- Residential and community information.
- Identification details required for official services.
- Information submitted through online forms.
- Correspondence and enquiries.
- Service application records.

Implementation Framework

- Maintain secure systems for storing and processing personal information.
- Restrict access to personal data to authorized personnel.
- Provide staff training on responsible data handling.
- Periodically review security measures and privacy practices.
- Respond appropriately to incidents affecting personal information.

Our Commitment

Isuikwuato Local Government Area is committed to protecting the privacy of every individual who interacts with the Council and to strengthening data protection practices as digital governance evolves.