

ISUIKWUATO LOCAL GOVERNMENT AREA

Digital Governance Policy

OFFICIAL POLICY DOCUMENT

2026

isuikwuatolga.ab.gov.ng

Policy Statement

Isuikwuato Local Government Area is committed to leveraging technology to improve governance, enhance public service delivery, promote transparency, strengthen accountability, and provide citizens with convenient access to government services. Through digital innovation, the Local Government seeks to build an efficient, responsive, and citizen-centred administration.

Background

The increasing role of technology in governance presents an opportunity for local governments to deliver services more efficiently, improve public engagement, and strengthen institutional capacity. Isuikwuato Local Government Area has embraced digital transformation as a key component of its governance agenda, including the redevelopment of its official website and implementation of a Digital Service Delivery Platform.

Policy Objectives

- Promote efficient, transparent, and accountable governance through digital technology.
- Improve public access to Local Government information and services.
- Reduce manual administrative processes through digital service delivery.
- Enhance the security, integrity, and accessibility of government records.
- Encourage citizen participation through digital communication channels.
- Support evidence-based decision-making through improved data management.
- Strengthen internally generated revenue through secure digital payment systems.

Guiding Principles

Accessibility — Digital services shall be designed to be user-friendly and accessible to residents, businesses, organizations, and development partners.

Transparency — The Local Government shall use digital platforms to provide timely, accurate, and reliable information on its activities, programmes, projects, and policies.

Efficiency — Technology shall be deployed to simplify procedures, reduce processing times, and improve service delivery.

Security — Appropriate measures shall be implemented to protect government systems and safeguard personal information entrusted to the Local Government.

Innovation — The Local Government shall continuously explore appropriate technologies that improve governance and public service delivery.

Current Initiatives

- Recovery, redevelopment, and continuous improvement of the official Isuikwuato Local Government website.
- Deployment of a Digital Service Delivery Platform in partnership with ICK Optimum Services.

- Digital processing of Certificates of Local Government of Origin.
- Online Street Naming Application System.
- Digital Registration of Organizations, Clubs, and Associations.
- Electronic publication of news, projects, policies, and public notices.
- Progressive digitization of administrative records and documentation.

Implementation Framework

- Continuously improve digital infrastructure and online services.
- Promote adoption of digital technologies across departments and units.
- Build staff capacity through training and continuous professional development.
- Collaborate with technology partners, government agencies, and development organizations.
- Ensure compliance with applicable laws relating to digital governance, records management, cybersecurity, and data protection.

Our Commitment

Isuikwuato Local Government Area remains committed to building a modern, technology-driven, and inclusive Local Government where digital innovation supports sustainable development, strengthens public trust, and improves the quality of life of every resident.